

RE: Update on Electric Utility Bill Disconnect Moratorium:

After review and consideration of comments, the Arkansas Public Service Commission finds that it is not in the public interest to lift the moratorium on past due electric accounts immediately but to announce **a target date of May 3, 2021**, to lift the moratorium on electric utility disconnections.

The Commission will continue to review all information relevant to a discontinuation of the moratorium and the status of the Governor's emergency order to determine if it remains in the public interest to lift the moratorium on May 3, 2021. **On March 26, 2021, the Commission will issue an order either confirming the lifting of the moratorium on disconnections on May 3, 2021, or extending the moratorium.** This letter is an attempt by Ashley-Chicot Electric Cooperative to prevent an abrupt disconnection of your electric service in the event you have not reached a payment agreement with the cooperative when the appropriate time comes.

Furthermore, it would be in the best interest of the member who has a past due account to:

1. Attempt to pay the balance through LIHEAP funds as they come available.
2. Find other available funding organization.
3. Utilize stimulus funds to erase delinquent balances or a portion thereof.

As of this date the anticipated plan is to allow the member who has an account with a past due balance of over 60 days to sign an agreement to make installments which will include the current bill in full plus a portion of the delinquent account.

We encourage you to call the offices listed below and keep track of the scheduling for the funds in order to take advantage of available funding opportunities:

Cindy Griever Hamburg, AR Office 870-853-8606

Christina Harding Warren, AR Office 870-226-4413

Simone Brown Lake Village, AR Office 870-265-3379

Melvin Newan McGehee, AR Office 870-222-3392

Natasha Ware Monticello, AR Office 870-460-0842

Carolyn Davis Warren, AR Office 870-226-2668

Union Community Action, Inc. - Morehouse Parish, LA (318) 283-0873

The goal of Ashley-Chicot Electric Cooperative is to establish a path for the member who has endured a hardship through the impact of the COVID-19 pandemic to continue to receive electric power through one of the above options. If you have questions feel free to call us at 870-853-5212 and speak to one of our member service representatives.

Sincerely yours,

Ashley-Chicot Electric Cooperative, Inc.